

CAREER OBJECTIVE

- To become a professional IT in modern industries.

PERSONAL DETAILS

- Full name: Dang Quoc Hao
- DOB: 03 Feb 1988
- Gender: Male
- Nationality: Vietnamese
- Marital status: Single
- ADD: Duc Dien- Phu Dien Village- Tu Liem District- Ha Noi
- Heath status: Good (Height: 1.72m; Weight: 63 Kg)
- Character: Intelligent, imaginative and hard working
- Interests: Traveling, Football.
- Mobile +84 985 309 335
- Email : dangquochao88@gmail.com



EDUCATION

- National University of Ho Chi Minh City.
- CCNA (VNExperts hanoi)
- MCITP-SA (IPMac)

JOB DESCRIPTION

Jun 2009 – February 2010 **IT ↔ Hoan Mai Company.**

- Maintenance computer and network for Guests

September 2010 – Present **IT Officer ↔ Grand Plaza Hanoi Hotel.**

Five star Hotel in Hanoi.

Website: grandplazahanoi.com

- OPEANING GRAND PLAZA HANOI
- Setup IT system for Grand Plaza Hanoi
- Study IT hotel P&P, Disaster Recovery Plan
- Setup training room for Opera, Sun, MC, Micros
- Study Opera, Sun, MC, Micros from Micros Fidelio Singapore trainer
- Input data for Opera, MC, Micros system
- To Manage and Maintenance Internet Server with High Speed Internet Access (leased line, Cisco switch, Router, billing system)
- Support Guests in house on computer and internet issue
- Manage and maintain Windows 2003 Active Directory, Printer Server, LAN include 110 PCs
- Manage and Maintained Windows 2003 SQL Server HR system
- Manage and Maintained Windows 2003 SQL Server Micros server
- Manage and Maintain Windows 2003 Oracle (Sun) Accounting system
- Manage and Maintain Windows 2003 Oracle (Opera)Hotel information System

- Manage and Maintain 2007 Email Exchange 2003 Server for Grand Plaza Hanoi
- Control Keycard and Door lock System with SQL 2005
- Solve all problems for IT size as 13 Servers, 110 PCs, laptops , Symantec Backup and Restore
- Maintenance all the IT equipment such as PC, Printer, Laptop, scanner, Server, Internet etc...
- Provide IT training for staffs on Windows , Office such as word, excel, power point..

EXPERIENCE

- Knowledge of managing IT project such as setup, change system.
- Setup & maintain Network System / Trouble shooting Server & Workstation problems
- Configuring, Managing and Monitoring Network System
- Resolving, Security Network System
- Training & Support in IT size
- Excellent knowledge of System such as MC, Micros & Opera system, Network system, Telephone system, SUN Accounting system, HR system
- Excellent knowledge of Hardware such as Server, Laptop, Desktop, Cisco Switch, Cisco Router, Printer ...
- Excellent knowledge of Software such as MS Windows 2000/2003/2008 Sever, MS Exchange server, , ISA,MS Windows 2000/XP/Vista, MS Office 2000/XP/2003/2007

REFERENCES

I certify that these details truly describe ability experience and myself.

Signature,

Dang Quoc Hao